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# Alvaria CX Host Replication Server
## Data Redundancy & Recovery Solutions

**Alvaria recognizes the importance of maximum up-time in a contact center environment. In today's competitive business environment, system downtime has costly consequences from productivity losses to wages paid to call center agents who are not on the phones. The Alvaria CX Host Replication Server provides fail-over and redundancy tools to help you preserve center up-time, maintain your database and deliver continued productivity for your center in the event of a system issue.**

### Reliable Solutions for Maximum Uptime

Alvaria CX Host Replication Server offers a redundant solution for enterprise configurations. In the enterprise environment, our replication solution consists of a dual-application server configuration. The ACTIVE Host is the primary host supporting the contact center during normal daily operations. The PASSIVE Host is the standby server that is "on call" in the event that the active server goes down.

### Creates a Mirror Copy of the Primary Active Host

Alvaria CX Host Replication Server continuously copies all database changes from the main database to the passive system in near real-time.

### Minimizes System Downtime

In the event that the Application Host is lost, RepliServer uses a fail-over process to take control, so you can be back in production in less than 20 minutes.

### Database Backup for Multiple Hosts

Alvaria CX Host Replication Server can replicate more than one Application Host to offer a live back-up environment.

### FEATURES

- Active host & passive host configuration
- Near real-time service replicates data to the passive server every four seconds
- Automatic fail-over to passive host without manual intervention
- Set up locally for hardware backup or off-site for disaster recovery
- Get your center back online or transfer calling to another location within 15 minutes of failure



Replicates data every 4 seconds

Real-time Update with OCTP

Active Host

Replication Server

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