Exam Information
Alvaria™ Quality Certified Expert

Product Supported

This exam supports Alvaria Quality within a premise and hosted environment. As such, it covers topics such as installation, configuration, disaster recovery, and topics necessary to achieve foundational knowledge in operating an Alvaria Quality system from both a managerial and user administrator perspective. It is highly recommended that you review all available Alvaria Quality guides, training, and reference documents prior to starting this exam. Take note that commonly used Alvaria Quality features will not be tested in this assessment (e.g., building evaluation forms, performing and saving searches, calibration events, etc.).

Type of Exam	Multiple choice, fill in the blank, matching, true/false
Certification Level	Expert level (Highest Level)
Length	100 questions
Passing Score	75% correct
Exam Language	English only
Timing	Up to 4 hours to complete the exam
Exam Location	Kryterion online or exam testing center worldwide There are two ways to take an exam: online or at any of the Kryterion test centers worldwide. ***Important:*** If you are taking an online exam, please be sure to read the following information at **https://kryterion.force.com/support/s/contactsupport**.
Exam Price	• $180 at a Kryterion testing center • $105 online proctoring
Exam Registration	Exam candidates can go directly to Kryterion to register for the exam via https://webassessor.com/alvaria. Once on the site, you will be asked to log-in or create a profile for a New User. You will then search for your exam and select the location, date, and time for the exam. You will pay for the exam through this website unless you have been given an exam voucher. In the case of an exam voucher, please place the code in the *Promotion Code* field.
Exam Reschedule	If you need to reschedule the exam, you will need to contact Kryterion directly. Any reschedules will need to be completed more than 72 hours before the scheduled date and time in your region. If you reschedule within 72 hours of the scheduled date, you will be assessed for a cancellation or reschedule fee up to the amount of the exam.
Exam Cancellation	If you need to cancel the exam, you will need to contact Kryterion directly. Any cancellations will need to be completed more than 72 hours before the scheduled date and time in your region. If you cancel within 72 hours of the scheduled date, you will be assessed for a cancellation fee equal to the amount of the exam.
Target Audience	The Alvaria Quality Expert certification primarily targets customers and partners who utilize Alvaria Quality within a premise and a hosted environment. System users that

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	this certification is tailored to include system and network administrators, support analysts, and anyone responsible for the installation and configuration of an Alvaria Quality system. The scope of this exam confirms an in-depth understanding of Alvaria Quality beyond its day-to-day usage, and focuses on knowledge of system architecture, configurations, disaster recovery, recording rules, and backend system maintenance. Students who have passed the Alvaria Quality Certified Expert Assessment are recognized as having the highest available knowledge for running and maintain an Alvaria Quality system, regardless of its deployment environment.
Eligibility	The Alvaria Expert Certification program is available and open to any Alvaria customer, partner, or employee. Passing an exam is only part of the process. The Alvaria Education Services team will also need to verify your participation and attendance in the certification curriculum and verify you are eligible for an Alvaria Expert Certification.
Preparing for the Exam	Alvaria highly recommends that candidates seeking certification follow the certification tracks. The track along with work experience for 6-12 months will increase your chances for passing the exams.
Track Courses	Required: Must have passed AQM Professional Exam to take Expert Exam Expert courses • Alvaria Quality: System Administrator Essentials (Classic) 2.5hr • Alvaria Quality: Disaster Recovery Essentials – 2hr • Alvaria Quality: Mentor Essentials (Workforce Optimization) 6hr • Alvaria Quality: Installation & Configuration – 12hr **Please note:** Class Timings/classes listed above are subject to change. Check the Alvaria Learning Management system for the most up to date information listed in the corresponding Learning Path.

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