Exam Information

Alvaria™ CXP Certified Developer Professional

Product Supported

This exam supports Alvaria CXP within both a hosted and premise environment, but _only_ focuses on the creation of CX applications using CX Designer and, to a lesser extent, CX Developer. As such, it covers topics such the design and development of voice, text, and mobile web applications. More intermediate subjects include language semantics for chatbot design, chatbot development, application troubleshooting in CX Commander, and application management through the CX Business UI. While topics pertaining to specific CXP environments will be discussed in this exam's required courses, they will not be covered in the certification test itself. It is highly recommended that you review all available Alvaria CXP guides, training, and reference documents prior to starting this exam.

Type of Exam	Multiple choice, fill in the blank, matching, true/false
Certification Level	Professional level
Length	100 questions
Passing Score	75% correct
Exam Language	English only
Timing	Up to 4 hours to complete the exam
Exam Location	Kryterion online or exam testing center worldwide There are two ways to take an exam: online or at any of the Kryterion test centers worldwide. **Important:** If you are taking an online exam, please be sure to read the following information at **https://kryterion.force.com/support/s/contactsupport**.
Exam Price	• $180 at a Kryterion testing center • $105 online proctoring
Exam Registration	Exam candidates can go directly to Kryterion to register for the exam via https://webassessor.com/alvaria. Once on the site, you will be asked to log-in or create a profile for a New User. You will then search for your exam and select the location, date, and time for the exam. You will pay for the exam through this website unless you have been given an exam voucher. In the case of an exam voucher, please place the code in the _Promotion Code_ field.
Exam Reschedule	If you need to reschedule the exam, you will need to contact Kryterion directly. Any reschedules will need to be completed more than 72 hours before the scheduled date and time in your region. If you reschedule within 72 hours of the scheduled date, you will be assessed with a cancellation or reschedule fee up to the amount of the exam.
Exam Cancellation	If you need to cancel the exam, you will need to contact Kryterion directly. Any cancellations will need to be completed more than 72 hours before the scheduled date and time in your region. If you cancel within 72 hours of the scheduled date, you will be assessed with a cancellation fee equal to the amount of the exam.

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Target Audience	The Alvaria CXP Certified Developer Professional assessment targets developers of all levels that design and develop interactive self-service applications within the voice, text, and mobile web channels. Given this, the exam validates a student's knowledge of how to construct and manage such applications using various CXP tools, including, CX Designer, CX Commander, the CX Business UI, and, to a lesser extent, CX Developer. The exam also confirms a student's knowledge of application troubleshooting, chatbot design concepts, and high-level application development techniques. Students who have passed the Alvaria CXP Certified Developer Professional exam are recognized as having achieved professional-level knowledge in the aforementioned topics.
Eligibility	The Alvaria Professional Certification program is available and open to Alvaria customers, partners, and employees. Passing an exam is only part of the process. The Alvaria Education Services team will also need to verify your participation and attendance in the certification curriculum and verify you are eligible for an Alvaria Professional Certification.
Preparing for the Exam	Alvaria highly recommends that candidates seeking certification follow the certification tracks. The track along with work experience for 6-12 months will increase your chances for passing the exams.
Track Courses	Required • Alvaria CXP Overview – .5hr • Alvaria CXP: Developing Voice Applications with CX Designer – 40hr. • Alvaria CXP: Working with the CX Business UI – .75hr • Alvaria CXP: Analyzing Applications in CX Commander – 12hr. • Alvaria CXP: Working with CXP Objects – 5hr. • Alvaria CXP: Designing & Training Chatbots for Natural Language Understanding – 1.25hr • Alvaria CXP: Building Chatbots in CX Designer – 9hr • Alvaria CXP: Developing Mobile Web Applications in CX Developer – 9hr. **Please note:** Class Timings/classes listed above are subject to change. Check the Alvaria Learning Management system for the most up to date information listed in the corresponding Learning Path

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